

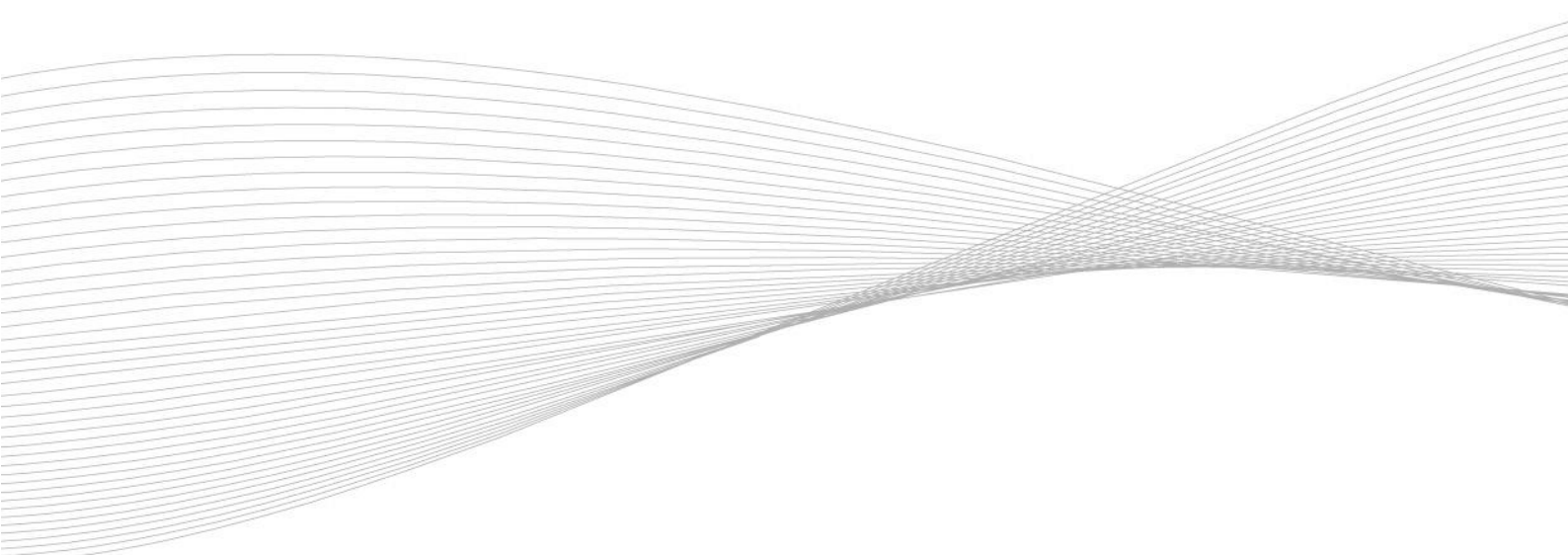
# TWN4 USB FRONT READER LF HF

## PRODUCT DISCONTINUATION NOTIFICATION

Date of issuance: May 05, 2022

PDN number: PDN-220502-01

DocRev: 01



# TABLE OF CONTENTS

1	INTRODUCTION.....	2
1.1	DISCONTINUATION INFORMATION.....	2
1.2	REVISION HISTORY.....	2
2	PARTS AND PRODUCTS AFFECTED.....	3
3	SUCCESSOR.....	3
4	TIMELINE.....	4
5	CONTACT.....	4

## 1 INTRODUCTION

### 1.1 DISCONTINUATION INFORMATION

This discontinuation notice informs, that ELATEC is discontinuing the manufacture of a number of products. All affected products and associated part numbers are listed in this document.

This notification is intended to inform our customers and partners, so they have the opportunity to respond and modify their product portfolio accordingly. Should you have any further questions regarding this product discontinuation, we stand ready to assist you at any stage, in order to minimize the impact of this product discontinuation on your business.

### 1.2 REVISION HISTORY

VERSION	CHANGE DESCRIPTION	EDITION
01	First edition	05/2022

## 2 PARTS AND PRODUCTS AFFECTED

The PDN comprises the entire family of TWN4 USB Front Reader LF HF.

All product variants and derivatives are affected, including customer-specific derivatives. The common product names are TWN4 USB Front Reader with optional amendments to those names.

PART NUMBER	PRODUCT	FIRMWARE
T4FK-FBFRLM6	TWN4 USB Front Reader LF HF Kit	A/B1.09/NKF3.12/STD2.02//BT1.07EL
T4FK-FBFRLM6-P	TWN4 USB Front Reader LF HF-P Kit	A/B1.09/NKF3.12/STD2.02/P/BT1.07EL
T4FK-FBFRLM6-PI	TWN4 USB Front Reader LF HF-PI Kit	A/B1.09/NKF3.12/STD2.02/PI/BT1.07EL

## 3 SUCCESSOR

TWN4 TWN4 USB Front Reader LF HF will be discontinued due to logistical and technical reasons without having a direct successor. However, the TWN4 USB Front Reader with BLE functionality is still available.

Below you will find the detailed view with the indication of the replacement product for your device:

PRODUCT	PART NUMBER	FIRMWARE	SUCCESSOR	PART NUMBER	FIRMWARE
TWN4 USB Front Reader LF HF Kit	T4FK-FBFRLM6	A/B1.09/NKF3.12/STD2.02//BT1.07EL	TWN4 USB Front Reader Kit	T4FK-FBFRLM7	A/B1.09/NKF3.12/STD2.02/B/BT1.07EL
TWN4 USB Front Reader LF HF-P Kit	T4FK-FBFRLM6-P	A/B1.09/NKF3.12/STD2.02/P/BT1.07EL	TWN4 USB Front Reader-P Kit	T4FK-FBFRLM7-P	A/B1.09/NKF3.12/STD2.02/PB/BT1.07EL
TWN4 USB Front Reader LF HF-PI Kit	T4FK-FBFRLM6-PI	A/B1.09/NKF3.12/STD2.02/PI/BT1.07EL	TWN4 USB Front Reader-PI Kit	T4FK-FBFRLM7-PI	A/B1.09/NKF3.12/STD2.02/PIB/BT1.07EL

For more product information, availability and alternatives please contact your local sales team.

# 4 TIMELINE

### Last time buy date

This date represents the last opportunity to place an order with ELATEC. All orders placed before and including the specified date will be accepted. All orders placed after this date will not be accepted, you will have to switch directly to the substitute product.

### Last time delivery date

After this date, the specified discontinued products will no longer be shipped.

### End of maintenance

Any maintenance or repair of the product no matter HW or SW will not be performed anymore after this date. Maintenance includes, but is not limited to the following operations:

- Fixing of small errors "bugs" in the SW (Non-Breaking Bugs)
- Implementation of new features and functions (mostly SW)
- Development / customization of SW and HW to maximize performance, stability and security

### End of support

At the end of support date, all support of the product is no longer available. This includes, but is not limited to, immediate support to the partner or customer for technical issues in the field. Furthermore, support including technical assistance for existing or new installations. SLAs (Service Level Agreement) contracts are of course observed by ELATEC as long as they apply and until they expire.

DESCRIPTION	DATE
LAST TIME BUY DATE	30 <sup>th</sup> of September 2022
LAST TIME DELIVERY DATE	Due to current chip allocation the last delivery date must be aligned individually
END OF MAINTENANCE	31 <sup>st</sup> of December 2023
END OF SUPPORT	31 <sup>st</sup> of December 2024

# 5 CONTACT

### For technical inquiries or questions, please contact:

Europe: [support-rfid@elatec.com](mailto:support-rfid@elatec.com)

USA: [Support-Americas@elatec.com](mailto:Support-Americas@elatec.com)

Asia: [apac-info@elatec.com](mailto:apac-info@elatec.com)

### For commercial inquiries or questions, please contact:

Europe: [Customer-service-puchheim@elatec.com](mailto:Customer-service-puchheim@elatec.com)

USA: [CustomerServiceAmericas@elatec.com](mailto:CustomerServiceAmericas@elatec.com)

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