

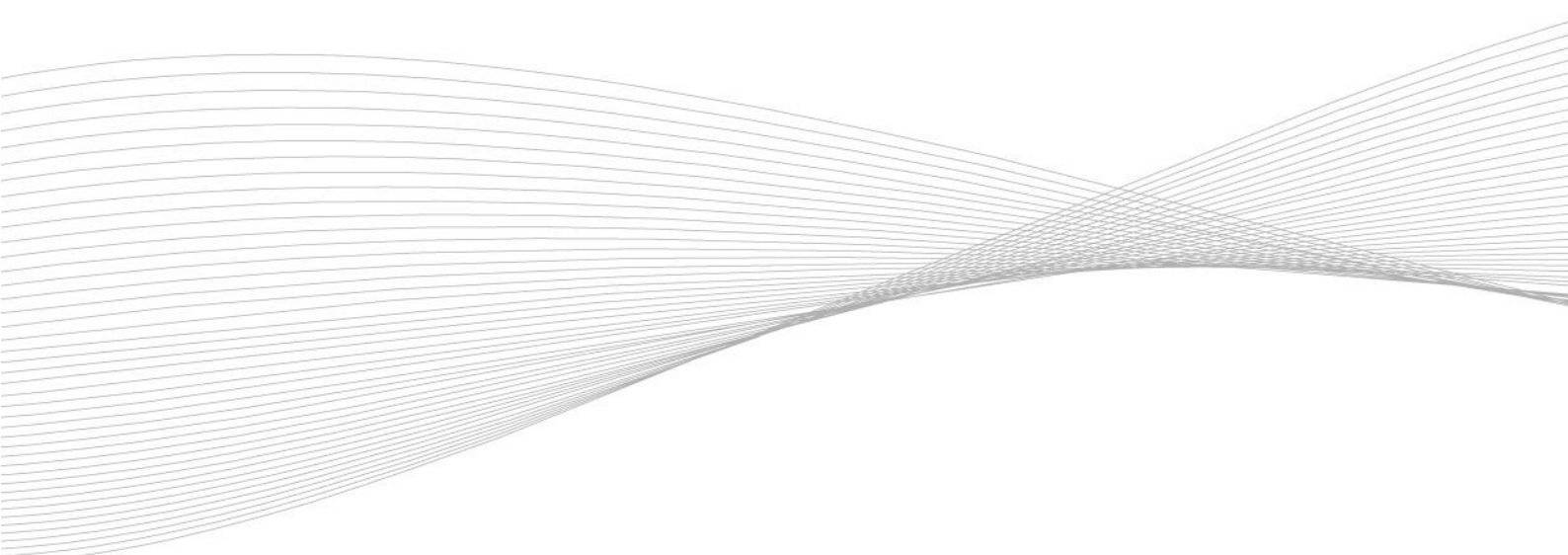
# TWN4 MULTITECH SERIES

## PRODUCT DISCONTINUATION NOTIFICATION

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## 1 INTRODUCTION

### 1.1 DISCONTINUATION INFORMATION

This discontinuation notice informs, that ELATEC is discontinuing the manufacture of a number of products. All affected products and associated part numbers are listed in this document.

This notification is intended to inform our customers and partners, so they have the opportunity to respond and modify their product portfolio accordingly. Should you have any further questions regarding this product discontinuation, we stand ready to assist you at any stage, in order to minimize the impact of this product discontinuation on your business.

We apologize for any inconvenience or impact this notice may cause.

### 1.2 REVISION HISTORY

| VERSION | CHANGE DESCRIPTION | EDITION |
|---------|--------------------|---------|
| 01      | First edition      | 05/2022 |

## 2 PARTS AND PRODUCTS AFFECTED

The PDN comprises the entire series of TWN4 MultiTech products. Both, OEM PCBs (i.e. modules) and the desktop housing versions. All product variants and derivatives are affected, including customer-specific derivatives. The common product name is **TWN4 MultiTech**, with optional amendments to this name.

| PART NUMBER   | PRODUCT                   |
|---------------|---------------------------|
| T4DO-FXXX-YYY | TWN4 MultiTech M          |
| T4DT-FXXX-YYY | TWN4 MultiTech DT         |
| T4DK-FXXX-YY  | TWN4 MultiTech DT Kit     |
| T4DH-FXXX-YYY | TWN4 MultiTech DT         |
| HPK4-FXXX-YYY | TWN4 MultiTech Pocket Kit |

XXX = stands for interface indications, firmware customizations, housing colors or inlays  
YYY = stands for firmware options, customizations

## 3 SUCCESSOR

Compared to its predecessor products in the TWN4 MultiTech series, the successor TWN4 MultiTech 2 series supports not only single frequencies but all common 125 kHz and 13.56 MHz RFID technologies as well as NFC and BLE.

The TWN4 MultiTech 2 series offers a wide range of product variants, that surpass those of its predecessor. Interfaces such as USB, RS-232, TTL and others are available. In addition, individualizations can be made to the reader such as customization of the inlay and firmware. The Powerful SDK can be used to develop apps, that run directly on the reader. In addition, the firmware can be updated in the field.

There is no direct successor product for the TWN4 MultiTech Pocket Kit, but we can recommend the TWN4 Slim as a successor product. As the TWN4 MultiTech Pocket Kit is mostly chosen because of the limited installation space, the TWN4 Slim is the ideal choice as it is smaller than an ID-1 card.

Below you will find an overview with the indication of the replacement product for your device:

| PRODUCT                   | PART NUMBER   | SUCCESSOR                | PART NUMBER    |
|---------------------------|---------------|--------------------------|----------------|
| TWN4 MultiTech M          | T4DO-FXXX-YYY | TWN4 MultiTech 2 M LF HF | T4BO-F6-YYY    |
| TWN4 MultiTech DT         | T4DT-FXXX-YYY | TWN4 MultiTech 2 LF HF   | T4BT-FBXXX-YYY |
| TWN4 MultiTech DT Kit     | T4DK-FXXX-YY  |                          | T4BK-FBXXX-YYY |
| TWN4 MultiTech DT         | T4DH-FXXX-YYY |                          | T4DH-FBXXX-YYY |
|                           | T4DT-FRXX-YYY |                          | T4BT-FRXXX-YYY |
| TWN4 MultiTech Pocket Kit | HPK4-FXXX-YYY | TWN4 Slim                | T4QC-FXXX-YYY  |

XXXX = stands for interface indications, firmware customizations, housing colors or inlays  
YYY = stands for firmware options, customizations

For more product information, availability and alternatives please contact your local sales team.

# 4 TIMELINE

### Last time buy date

This date represents the last opportunity to place an order with ELATEC. All orders placed before and including the specified date will be accepted. All orders placed after this date will not be accepted, you will have to switch directly to the substitute product.

### Last time delivery date

After this date, the specified discontinued products will no longer be shipped.

### End of maintenance

Any maintenance or repair of the product no matter HW or SW will not be performed anymore after this date. Maintenance includes, but is not limited to the following operations:

- Fixing of small errors "bugs" in the SW (Non-Breaking Bugs)
- Implementation of new features and functions (mostly SW)
- Development / customization of SW and HW to maximize performance, stability and security

### End of support

At the end of support date, all support of the product is no longer available. This includes, but is not limited to, immediate support to the partner or customer for technical issues in the field. Furthermore, support including technical assistance for existing or new installations. SLAs (Service Level Agreement) contracts are of course observed by ELATEC as long as they apply and until they expire.

| DESCRIPTION             | DATE   |
|-------------------------|--|
| LAST TIME BUY DATE      | 31 <sup>st</sup> of January 2023   |
| LAST TIME DELIVERY DATE | Due to current chip allocation the last delivery date must be aligned individually |
| END OF MAINTENANCE      | 31 <sup>st</sup> of December 2023  |
| END OF SUPPORT          | 31 <sup>st</sup> of December 2024  |

# 5 CONTACT

### For technical inquiries or questions, please contact:

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USA: [Support-Americas@elatec.com](mailto:Support-Americas@elatec.com)

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### For commercial inquiries or questions, please contact:

Europe: [Customer-service-puchheim@elatec.com](mailto:Customer-service-puchheim@elatec.com)

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